

Performance Indicators

1. Quarterly Performance Targets

Four quarters of performance are reviewed for these targets: HD 1a, 2a, 3 through 8, PCI1, PCI2a, FLC 1, 3, 7. If stated target is achieved at least 3 of four times, target is considered met for the period. NYS Target Performance: 9 of 13 Performance Targets achieved at least 3 out of 4 quarters

2. Retention Rate at One Year

NYS Target Performance:50%

3. Timing of Assessment

The FROG scale is completed within 30 days of enrollment

NYS Target Performance: 100%

4.a First Home Visit prior to 3 months after Target Child's birth for performance period

4.b First Home Visit prior to 24 months after Target Child's birth for performance period (CWP)

NYS Target Performance:95%

5. Required forms (Follow-up) for last month of Performance period.

NYS Target Performance: no invalid forms over 25%

6. Accreditation Requirements for Training: Orientation, Core,

Shadowing (FSS and FRS), Prenatal and FGP

7. Accreditation Requirements for Training: Wraparound Training: 3, 6 and 12 Month

8. Accreditation Requirement for HFA Home Visit rate

NYS Target Performance: 75%

9. Supervisor observation of FSS/FRS

NYS Target Performance: 2 visits/2 assessments or 1 visit and 1 assessment for dual role.

10. Prenatal Enrollment in Performance Period

NYS Target Performance: 50%

11. Creative Outreach

NYS Target Performance: 10% or less

12. Program Capacity 85%

13. Regular and Protected Supervision

75% of expected supervision sessions

14. Initiation of Service Plan

- NYS Target Performance: 100% of families served in past year will have a Service Plan initiated initiated within 2 weeks of FROG approval

15. Service Plan in-depth discussion

-NYS Target Performance: at least Quarterly

-Supervisor and FSS discuss Service Plan for each family at least once every quarter

16. Caseload Management

-NYS Target Performance: No FSS exceeds the maximum case weight of 30 points for more than 3 consecutive months